

Portlethen Primary School Cookston Road Portlethen Aberdeen. AB12 4PT



Groupcall Xpressions App

View your child's information on your mobile phone

Groupcall Xpressions is our main communication method for the school and nursery. The app is completely free of charge to you and can be installed on your mobile phone or tablet from Google Play store or Apple App Store. You will be able to see messages and newsletters for your children as well as send the school messages and report an absence. You can also manage your account through the website <u>https://xpressions.groupcall.com/</u>. If you have children in Portlethen Academy, you will be able to view information on multiple children within the same app.

What do I need to do now?

Please ensure we have your <u>correct mobile number and email address on our school database</u> to ensure you can use the new app as soon as possible. All personal details will be taken from the school records, so **the information you provide** needs to **match what they have on file**. If you are unable to enter details successfully you will need to speak to your school office. If you are sure you have entered

information correctly but your child/ren are not linked to your account, it is likely that the school records are incorrect. You'll need to make sure you keep these details up to date in future to maintain access to the service.

What happens next?

Once installed and set up you will be able to see the following information:

- Messages & emails sent by the school delivered directly to your device
- Absence notifications
- School newsletters
- Achievement certificates

You can use the app to send the school a message and report an absence.

For further information and online guidance available at:

http://parents.groupcall.com/

